Deloitte.

Deloitte Audio Discovery

The award-winning enhanced voice and video discovery solution, Audio Discovery powered by TrueVoice, is delivered through the fusion of leading transcription technologies, speaker sentiment analysis and direct integration within Deloitte's eDiscovery platform.

Deloitte Audio Discovery

2020

Our Technology & Features

1 Integrated Technology
Direct integration of a video and audio player within Deloitte's Relativity eDiscovery platform.

2 Speaker Separation
Speaker voice separation within the audio transcript to deliver an improved review experience.

3 Sentiment Analysis
Greater insights delivered through the detection of positive, neutral or negative sentiments.

4 Flagged Phrases
Search term reports linked to hits within the media files with convenient jump-to hit functionality.

5 Cloud-Based Scalable Technology
Flexible and rapidly scalable system resources to meet client demands.

6 AI-Enabled Clustering & Classification
Built-in smart grouping of semantically similar content to streamline the review process.

The additional use of third party technologies, such as Nexidia, further complements Deloitte's Voice and Video eDiscovery capabilities through the delivery of a standalone phonetic-search platform.

Phonetic search delivers additional value:

- Where the recording quality is low
- Where the transcription output is poor
- Where the search parameters focus on content which is likely to be excluded from common dictionaries.

Benefits

Access to the best audio review technology
Removes the need for significant investment in infrastructure, and associated implementation and configuration costs.

Efficiency
Provides a scalable solution to meet varying demands and filters substantial volumes of audio economically by removing silence and performing early case assessment through enhanced analytics.

Cost-effectiveness
Reduces review costs by 50-80% by limiting the need for manual listening and transcription.

Speed
Takes advantage of our proven extraction and integration methodologies to index thousands of hours in a day and run targeted keyword searches to highlight relevant conversations.

Wide Range of Language Support
40 different languages and dialects are recognised and supported, delivering a one-stop transcription solution.

Phonetically Enhanced Accuracy
Achieves optimal results by combining advanced transcription and phonetic search technologies across various dialects and accents.

Audio Discovery powered by TrueVoice was awarded and recognized as the "**Best Innovation: Solution Provider**" at the Relativity Innovation Awards 2020. A breakthrough audio monitoring and surveillance solution enhanced by unique behavioural sentiment analysis, it helps organisations monitor interactions and highlight areas of risk.

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