Mobile, Chat and Social Media Document Review

CDS COMPLETE DISCOVERY SOURCE

Chat platforms, collaboration apps and mobile devices have become essential business tools in a post-pandemic world. Where email once dominated corporate communications, the average employee now spends 14% of their workday collaborating via chat. More than 650,000 organizations use Microsoft Teams, and 600,000 organizations use Slack. As this non-standard data proliferates, it appears in more and more document review cases. Handling it effectively has become critical to the future of eDiscovery.

CDS Convert shines as a unique solution, driven by experts with unparalleled experience handling short message data formats, evolving platforms and mobile applications.

CDS Convert

CDS Convert provides a comprehensive, proven solution for converting non-standard data from structured exports and forensic collections for review in industry leading eDiscovery platforms.

CDS Convert facilitates the conversion of:

- Mobile Phone Data
- Business and Financial Chat Platforms
- Social Media Chat
- Development and Issue Tracking Platforms

During conversion, metadata and text are extracted, avatars are assigned to users, and attachments and gifs are pulled down from cloud storage and embedded inline within the message. Conversations are threaded together, creating one standardized format for each data type.

As part of the conversion process, CDS Convert provides detailed reporting about the contents of your data, identifying the conversations, participants, and date ranges of your channels. Use this reporting in conjunction with Convert's powerful filtering to reduce the amount of data requiring hosting and review, and Convert's custom unitization options to break threads into more manageable documents.

Convert offers two options for output, converting data either into the Relativity Short Message Format (RSMF) for native processing within RelativityOne, or to native email with PDF/JPG images for loading alongside a load file.

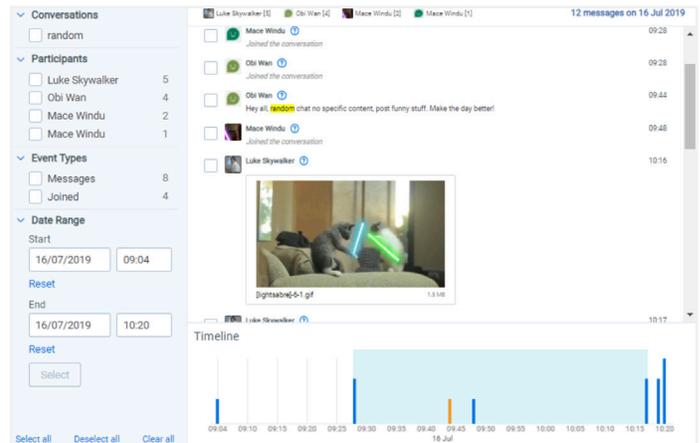**CDS CONVERT**™

Relativity Review

Until recently, handling chat and mobile data in eDiscovery meant numerous solutions, formats, and workflows with little to no consistency between data types. Often, data was reviewed in Excel files outside of a review platform. All that changed with the advent of Relativity Short Message Format (RSMF).

RSMF has allowed the industry to improve and standardize the approach to short message data using a format which allows quick, easy review within Relativity 10 or higher. The structure of the data is simple for reviewers to digest, and allows highlighting, redaction and discovery following the same review workflows as used with standard data types.

Once RSMF data is processed into RelativityOne, the Relativity viewer allows for review of chat data with enhanced features, including:

- Display showing chat participants, number of messages, participant details and avatar images
- Timeline identifying keyword locations of hits within a thread
- Emojis, reactions, images, gifs, and attachments inline and reviewable within the chat
- Custom dashboards focused on the applications present in your case
- PII Identification and Automated Redaction
- Filter conversations and save select messages as new documents

Platform Agnostic Review

eDiscovery is not one-size-fits-all, which is why CDS Convert provides a unified near-native format for review in any platform. Data can then be processed, searched, and reviewed while also taking advantage of Convert's reporting, filtering, unitization, and metadata extraction capabilities.

Once data is loaded into the review platform of your choice, you have access to:

- Keyword searching and hit highlighting
- An easy-to-review format with virtually no learning curve
- Emojis, reactions, images, gifs, and attachments displaying inline and reviewable within the chat
- Image and redaction capabilities
- Advanced metadata extraction that meets SEC and DOJ specifications